



Rental Terms & Conditions

These terms apply to all rentals of La Soufflerie pieces, hand-blown from recycled glass. Please read them carefully before placing your rental order.

01 Rental rates

Book our pieces for rental directly on **lasoufflerie.com** using the code **"Rental"**, which automatically applies a 60% discount on the public retail price.

02 Booking and preparation

Lead time: all rental orders must be placed at least 2 to 3 weeks before the date of the event.

Confirmation: an order is only confirmed once payment of the rental fee and the security deposit has been received.

03 Security deposit

Amount: a security deposit is required before the items leave our studio. It is set at 50% of the catalogue value of the order excl. VAT (calculated on the public retail price before the rental discount).

Refund: the deposit is refunded or released once the items have been returned and their condition checked, within 5 working days.

04 Transport and pick-up

Studio pick-up (Click & Collect): free of charge, by appointment at our studio in Gentilly.

Delivery: transport costs (both ways) are quoted separately according to volume and destination, and must be paid before the order is dispatched.

05 Care and return instructions

Cleaning: a full wash is not required. Items simply need to be returned rinsed, dry (free of food or liquid residue) and repacked in their original boxes. For candle holders, please remove excess wax before returning them.

Return deadline: items must be returned no later than 7 days after the event.

Please note: hand-blown glass is fragile. Never immerse the pieces in boiling water and never use abrasive materials.

06 Breakage, loss and cleaning charges

Broken, missing or unusable items: charged at their full replacement value (current public retail price excl. VAT on lasoufflerie.com).

Items not rinsed: any item returned unrinsed or soiled will incur a flat fee of €1.50 excl. VAT per piece, deducted from the security deposit.

Acceptance. Use of the "Rental" code constitutes acceptance of these Rental Terms & Conditions. Rented items remain the property of La Soufflerie and must be returned as agreed.